

Service – return delivery note/please enclose with the printer

Customer number (if available):	Contact person:
Company name:	Phone number:
Address:	Email:
	Order number/reference number:
Device:	Serial number:
Accessories:	

When does the error occur?

<input type="checkbox"/> Immediately after switching on	<input type="checkbox"/> Permanent	<input type="checkbox"/> Irregular
<input type="checkbox"/> After _____ min/h	<input type="checkbox"/> Loose contact	<input type="checkbox"/> Others:

Detailed error description:

Please never leave labels or transfer ribbon in the device but enclose it. Pack large rolls separately.

If there are problems with the print quality, please enclose examples.

If possible, please use the original packaging to send our devices. Unsuitable packaging can result in transport damage.

If the delivery address and the billing address are different, please note this on the form.

Work to be performed:

<input type="checkbox"/> Cost estimate (if required working time will be calculated)	
<input type="checkbox"/> Direct repair	<input type="checkbox"/> up to _____ €, cost estimate for additional costs